



The Department of Public Safety
Wants To Serve **YOU** Better

Please take a few moments to complete this survey regarding the Brighton Campus. We value and appreciate your comments.
(1 = poor, 2 = below average, 3 = fair, 4 = good, 5 = excellent, N/C = No Contact)

Contact with Public Safety Staff

The Dispatcher projected a professional and caring attitude on the telephone or in person..... 1 2 3 4 5 N/C
Comments: _____

The Officer responded in a timely manner for...
Non-crisis/routine call for service..... 1 2 3 4 5 N/C
Crisis/emergency Response..... 1 2 3 4 5 N/C
Comments : _____

The Officer was friendly, caring and professional..... 1 2 3 4 5 N/C
Comments: _____

I was satisfied with the service provided..... 1 2 3 4 5 N/C
Comments: _____

Safety

How would you rate the following lighting levels?
In the Residence Hall areas?..... 1 2 3 4 5 N/C
In the parking lots?..... 1 2 3 4 5 N/C
In the academic areas?..... 1 2 3 4 5 N/C

Comments/Specific areas of concern: _____

I am satisfied with the campus crime prevention efforts..... 1 2 3 4 5 N/C
I am satisfied with the fire safety educational efforts..... 1 2 3 4 5 N/C
Potential dangers are shared in a timely manner..... 1 2 3 4 5 N/C
The number of Blue Light phones is adequate..... 1 2 3 4 5 N/C
Comments to any of the above: _____

Please complete the reverse side



Given the various constraints on campus parking options (limited space, fire code restrictions, etc.) how good of a job do you feel the Department of Public Safety does in the management of campus parking rules and regulations?

..... 1 2 3 4 5 N/C

Comments: _____

Do you have any specific suggestions to improve campus parking? _____

Given the various state, local and campus alcohol laws and policies, how good of a job do you feel that the Department of Campus Safety does with the enforcement of these laws and policies?

..... 1 2 3 4 5 N/C

Comments: _____

Do you have any general comments or suggestions to assist the Department of Public Safety to serve you better?

I am a...
Resident student _____ Off-campus Student _____ Faculty/Staff _____

I am a...
First year student _____ Second year student _____ Other _____

*Thanks for taking the time to complete this short survey.
Your comments are valuable to us!*

*Please return to: Director of Public Safety
Brighton Campus 7-341
1000 East Henrietta Road
Rochester, NY 14623*